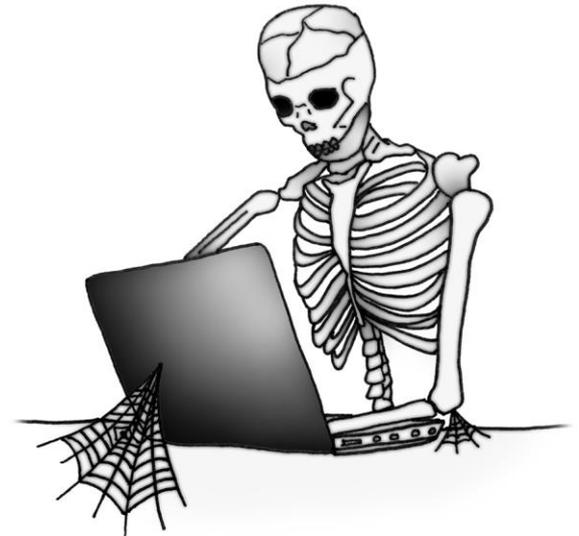
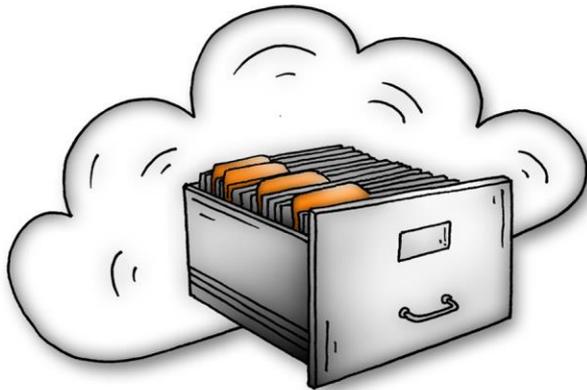
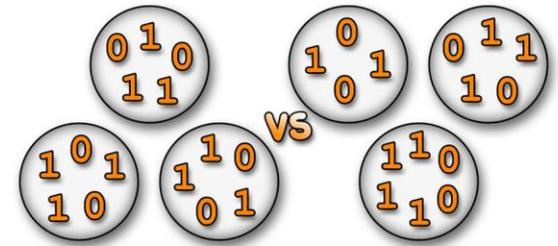


KnowIT

SYSTEM AND APPLICATION SOFTWARE



Operating system

- Examine why an Operating System is essential when running applications on a computer
 - Multi-tasking, Multi-user and Single-User are types of Operating System, others include:
 - Distributed
 - Embedded
 - Real-time
- Research these types of Operating system
- Research what category Windows 10 falls into

Operating system- Device drivers

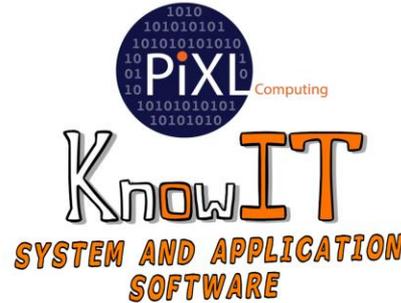
- A printer is one example of a Device driver, justify the need for a Device driver for each specific printer
- Explain how having an incorrect driver installed on the computer can impact how the Computer works
- It is important to ensure a modem driver is up to date, justify why this is important and the impact it will have on the device

Operating System- Multi-tasking

- Justify the need for a Multi-tasking operating system
- Describe the types of tasks a Multi-tasking Operating system may carry out at the same time
- The Operating System must ensure each job gets enough processor time, it does this using a scheduler. Research how different Scheduling algorithms work

Application Software

- Explain the difference between an Application and a Utility
- Research Applications which may be used by a call centre
- “Some types of application software are more suited to the hardware they are being used with” discuss this statement using examples with reference to memory, speed and cost
- More and more applications are becoming cloud based, explain the benefits of using cloud based applications?



Operating System- Memory Management

- “Memory management must ensure memory is used efficiently and is stored safely” discuss this statement
- There are two ways programs and data can be split by the operating system Paging and Segmentation, explain how each works
- Justify why memory management is needed
- Explain how the Operating System manages RAM

Utility Software- Backup

- Explain what a network manager should consider when deciding which Backup Utility to use
- Justify the best time for a bank to complete a backup
- Write a Backup policy which could be implemented in a school
- “It is a good idea to back up on an external device”, discuss this statement
- Explain how Backup and Compression Software can work together

Utility Software- Encryption

- “It is important for Encryption software to be used especially for online banking and payments” To what extent do you agree with this statement?
- Research examples of Encryption Software, how do they work?
- Justify why Encryption is essential for sending data over a network securely
- Examine the use of Symmetric and Asymmetric Encryption

Utility software- Defragmentation

- Defragmentation speeds up file access on a hard disk, explain why this is the case
- “You should not use defragmentation software on a SSD”, justify this statement
- “The more fragmented the hard drive becomes the slower it will perform,” justify this statement
- Research examples of Defragmentation Software, how do they work?